

## Cisco Unified Provisioning Manager 1.2

PB449258

### Product Overview

Cisco® Unified Provisioning Manager provides a reliable and scalable Web-based solution for managing a company's crucial next-generation communications services. Cisco Unified Provisioning Manager 1.2 manages unified communications services in an integrated IP telephony, voicemail, and messaging environment that includes Cisco Unified Communications Manager (formerly known as Cisco Unified CallManager), Cisco Unified Communications Manager Express (formerly known as Cisco Unified CallManager Express), Cisco Unity®, Cisco Unity Express, and Cisco Unity Connection systems. Cisco Unified Provisioning Manager 1.2 provides support for provisioning Cisco Unified Mobility, which is now integrated into Cisco Unified Communications Manager 6.0, and the Cisco Unified Communications Manager side of Presence provisioning, including client provisioning for Cisco Unified Personal Communicator.

Cisco Unified Provisioning Manager 1.2 includes the following new key features:

- Added device support for:
  - Cisco Unified Communications Manager 6.1
  - Cisco Unified Communications Manager Express 4.2
  - Cisco Unity Express 3.1
  - Cisco Unity Connection 2.1
- Line groups as a provisioning attribute on a line
  - Allows adding a line's directory number to one or more line groups when ordering a line
- Change line feature
  - Allows changing of various line product attributes and provisioning attributes including the directory number of the line
- Support for the TAPS (Tool for Autoregistered Phone Support) feature in Cisco Unified Communications Manager
- Support for computer telephony integration (CTI route point as an infrastructure configuration item for Cisco Unified Communications Manager

Cisco Unified Provisioning Manager 1.2 manages the following Cisco products:

- Cisco Unified Communications Manager
- Cisco Unity
- Cisco Unified Communications Manager Express
- Cisco Unity Express
- Cisco Unity Connection

Features in Cisco Unified Provisioning Manager 1.2 include:

- Single view of a subscriber and the subscriber's services

- Simplified management of subscribers, services, and Cisco Unified resources for day 1 and day 2 management tasks
- Single Web-based provisioning interface to Cisco Unified systems
- Domain-level delegation of day 2 subscriber changes
- Prebuilt configurations of subscriber products
- Tracking and reporting on subscriber assets
- Management of line numbers, phone sets (including Cisco IP Communicator), subscribers, and related unified messaging components
- Definition and enforcement of configurable business policies for processing of subscriber requests
- Helpdesk assistance or end-subscriber self-care
- Wizards that simplify the request interface
- Automated interaction with Cisco Unified Communications Manager, Cisco Unity, Cisco Unified Communications Manager Express, Cisco Unity Express, and Cisco Unity Connection for subscriber, phone, and line creations, modifications, or deletions
- Consolidated view and management of multiple Cisco Unified Communications Manager, Cisco Unity, Cisco Unified Communications Manager Express, Cisco Unity Express, and Cisco Unity Connection systems
- Autopopulation and ongoing synchronization of data from Cisco Unified Communications Manager, Cisco Unity, Cisco Unified Communications Manager Express, Cisco Unity Express, and Cisco Unity Connection for both system configuration and subscriber information
- Template-based provisioning of Infrastructure configuration components within Cisco Unified Communications Manager, Cisco Unified Communications Manager Express, and Cisco Unity Express
- Batch order processing for any add, change, or delete supported manually

### **Pricing and Availability**

Cisco Unified Provisioning Manager 1.2 begins shipping on January 7, 2008. Customers can order these new products through normal Cisco sales channels starting December 20, 2007.

Cisco Unified Provisioning Manager 1.2 contains U.S. government-controlled encryption technologies that are restricted for some types of U.S. exports. Users who want to download software will be prompted to apply for permission to access the encrypted files.

### **Ordering Information**

To place an order, visit the [Cisco Ordering Homepage](#). To download software, visit the [Cisco Software Center](#). Base part number includes licensing for the indicated number of phones. Add-on licenses may be added to a base part number to bring the total of supported phones up to 30,000 phones maximum. Table 1 shows ordering information for Cisco Unified Provisioning Manager 1.2.

**Table 1.** Ordering Information

Product Name	Part Number
Cisco Unified Provisioning Manager 1.2 (maximum of 500 phones)	CUPM-1.2-500-K9
Cisco Unified Provisioning Manager 1.2 (maximum of 1000 phones)	CUPM-1.2-1K-K9
Cisco Unified Provisioning Manager 1.2 (maximum of 2000 phones)	CUPM-1.2-2K-K9
Cisco Unified Provisioning Manager 1.2 (maximum of 5000 phones)	CUPM-1.2-5K-K9
Cisco Unified Provisioning Manager 1.2 (maximum of 10,000 phones)	CUPM-1.2-10K-K9
Cisco Unified Provisioning Manager 1.2 (maximum of 20,000 phones)	CUPM-1.2-20K-K9
Cisco Unified Provisioning Manager 1.2 (maximum of 30,000 phones)	CUPM-1.2-30K-K9
Cisco Unified Provisioning Manager 1.2 500-phone add-on license	CUPM-1.2-500LIC
Cisco Unified Provisioning Manager 1.2 1000-phone add-on license	CUPM-1.2-1KLIC
Cisco Unified Provisioning Manager 1.2 2000-phone add-on license	CUPM-1.2-2KLIC
Cisco Unified Provisioning Manager 1.2 5000-phone add-on license	CUPM-1.2-5KLIC
Cisco Unified Provisioning Manager 1.2 10,000-phone add-on license	CUPM-1.2-10KLIC
CUPM 1.1 to 1.2 Base Software Minor Rel Update	CUPM-1.2-BMR-K9
Service Release Only; CUPM 1.1 to 1.2 Update	CUPM-1.2-BSR-K9

### For More Information

For more information about Cisco Unified Provisioning Manager, please visit <http://www.cisco.com/go/cupm>, contact your local account representative, or send an e-mail to the Cisco product marketing group at [ask-ipc-management@cisco.com](mailto:ask-ipc-management@cisco.com).



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