



Product Bulletin No. EOL5428

End-of-Sale and End-of-Life Announcement for the Cisco Info Center/Webtop

Cisco Systems® announces the end-of-sale and end-of life dates for the [CIC/Webtop](#). The last day to order the [CIC/Webtop](#) is **January 13, 2004**. Customers with active service contracts will continue to receive support from the [Cisco Technical Assistance Center \(TAC\)](#) as shown in [Table 1 of the EoL bulletin](#). [Table 1](#) describes the end-of-life milestones, definitions, and dates for the [CIC/Webtop](#). [Table 2](#) lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the [CIC/Webtop](#).

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 13, 2003
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 13, 2004
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 13, 2007

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CIC-AIG-DMZ	AIG Bundle Pricing
CIC-BASE-II-HA	CIC Base II Bundle High-Availability
CIC-DCM-MQ-QM	CIC DCM Queue Manager
CIC-DCM-MQ-UQ	CIC DCM User Queue
CIC-EBAM-SVC-1	CIC EBAM - Services (1)
CIC-EBAM-SVC-10	CIC EBAM - Services Bundle (10)
CIC-EBAM-SVC-100	CIC EBAM - Services Bundle (100)
CIC-EBAM-SVC-5	CIC EBAM - Services Bundle (5)
CIC-EBAM-SVC-50	CIC EBAM - Services Bundle (50)
CIC-EBAM-SVC-500	CIC EBAM - Services Bundle (500)
CIC-EDS-NMCI-ESL	Enterprise Site License For EDS To NMCI
CIC-FS-3270-AND	Additional for each TN3270+connection
CIC-FS-3270-CO	TN 3270 Fusion-Connection
CIC-FS-3270-CO-MF	Per MF Image TN3270 + Console
CIC-FS-3270-SL	Site License-TN3270+Console
CIC-FS-CO-AND	Additional license for each fusion console connection

CIC-FS-CO-MF	Console-MF Image
CIC-FS-MP	Fusion 2.0 Media Pack
CIC-FW-MP	Firewall 2.1 Media Pack
CIC-IM-GLF-10	Generic Logfile Probe 10 Pack
CIC-IM-SE-1	Single SystemEdge Agents
CIC-IM-SE-10	Pack of 10 Agents
CIC-IM-SE-100	Pack of 100 Agents
CIC-IM-SE-1000	Pack of 1000 Agents
CIC-IM-SE-25	Pack of 25 Agents
CIC-IM-SE-250	Pack of 250 Agents
CIC-IM-SE-5	Pack of 5 Agents
CIC-IM-SE-50	Pack of 50 Agents
CIC-IM-SE-500	Pack of 500 Agents
CIC-IMPACT-DSA-05	Impact Bundle x 5 DSA Licenses
CIC-IMPACT-DSA-10	Impact Bundle x 10 DSA Licenses
CIC-IMPACT-DSA-15	Distributed Surveillance Assurance
CIC-IMPACT-EB	Impact Event Broker (1st one free)
CIC-LTSM-MP	Light TSM 3.0.1 Media Pack
CIC-NC-FS-CO-AND	Additional for each console connection
CIC-NC-VIS-DIAL	Access Concentrator Product Support- Dial Pop
CIC-NT-MP	Media Pack For CIC NT
CIC-PRS-100	Precision-5001-10000 Ports (Per Port)
CIC-PRS-25	Precision-1001-2500 Ports (Per Port)
CIC-PRS-250	Precision-10001-25,000 Ports (Per Port)
CIC-PRS-50	Precision-2501-5000 Ports (Per Port)
CIC-PRS-500X	Precision above 50,000 Ports (Per Port)
CIC-PRS-MP	Precision Media 2.1 Pack- Required For Initial Sale
CIC-PRTL-01	CIC/Portal Single user session
CIC-PRTL-05	CIC/Portal 5 user session Pack
CIC-PRTL-10	CIC/Portal 10 user session Pack
CIC-PRTL-100	CIC/Portal 100 user session Pack
CIC-PRTL-1000	CIC/Portal 1000 user session Pack
CIC-PRTL-25	CIC/Portal 25 user session Pack
CIC-PRTL-250	CIC/Portal 250 user session Pack
CIC-PRTL-2500	CIC/Portal 2500 user session Pack
CIC-PRTL-50	CIC/Portal 50 user session Pack
CIC-PRTL-500	CIC/Portal 500 user session Pack
CIC-PRTL-5000	CIC/Portal 5000 user session Pack
CIC-PRTL-SRVR	CIC/Portal Server v1.0.1

CIC-SM-NT-1	Single CIC/NT Service Monitor (NTSM)
CIC-SM-NT-10	Pack of Ten (10) NT Service Monitors
CIC-SM-NT-50	Pack of Fifty (50) NT Service Monitors
CIC-SYS-AVW-01	Single CIC/AdvantEDGE View Server
CIC-TSM-MP	Standard TSM 3.4 Media Pack
CIC-UPGRADE	CIC Upgrade
CIC-VPNMGR-1500CE	IPVPN Policy Manager DSA - 1500 CE
CIC-VPNMGR-3000CE	IPVPN Policy Manager DSA - 3000 CE
CIC-VPNMGR-500CE	IPVPN Policy Manager DSA - 500 CE
CIC-WT-RO-1000	CIC/Webtop 1000 Client Pack
CIC-WT-RO-2500	CIC/Webtop 2500 Client Pack
CIC-WT-RO-5000	CIC/Webtop 5000 Client Pack
CIC-WT-RW-100	CIC/Webtop AEL 100 Client Pack (100 concurrent users)
CIC-WT-RW-1000	CIC/Webtop AEL 1000 Client Pack
CIC-WT-RW-25	CIC/Webtop AEL 25 Client Pack (25 concurrent users)
CIC-WT-RW-250	CIC/Webtop AEL 250 Client Pack (250 concurrent users)
CIC-WT-RW-2500	CIC/Webtop AEL 2500 Client Pack
CIC-WT-RW-50	CIC/Webtop AEL 50 Client Pack (50 concurrent users)
CIC-WT-RW-500	CIC/Webtop AEL 500 Client Pack (500 concurrent users)
CIC-WT-RW-5000	CIC/Webtop AEL 5000 Client Pack

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: http://www.cisco.com/en/US/ordering/or6/or17/order_refurbished_equipment_program_description.html

FOR MORE INFORMATION

For more information contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>

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