



Release Note

*Cisco MeetingPlace/Cisco MeetingTime 2001,
Patch Release 4.3.1A*

Document Type	<i>Release Note</i>
Cisco Document Number	<i>78-16461-01</i>
Revision Date	<i>1/23/2006</i>
Disposition	<i>RELEASE</i>
Revision	<i>B2</i>

THE SPECIFICATIONS AND INFORMATION REGARDING THE PRODUCTS IN THIS DOCUMENT ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALL STATEMENTS, INFORMATION, AND RECOMMENDATIONS IN THIS DOCUMENT ARE BELIEVED TO BE ACCURATE BUT ARE PRESENTED WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. USERS MUST TAKE FULL RESPONSIBILITY FOR THEIR APPLICATION OF ANY PRODUCTS.

THE SOFTWARE LICENSE AND LIMITED WARRANTY FOR THE ACCOMPANYING PRODUCT ARE SET FORTH IN THE INFORMATION PACKET THAT SHIPPED WITH THE PRODUCT AND ARE INCORPORATED HEREIN BY THIS REFERENCE. IF YOU ARE UNABLE TO LOCATE THE SOFTWARE LICENSE OR LIMITED WARRANTY, CONTACT YOUR CISCO REPRESENTATIVE FOR A COPY.

The Cisco implementation of TCP header compression is an adaptation of a program developed by the University of California, Berkeley (UCB) as part of UCB's public domain version of the UNIX operating system. All rights reserved. Copyright © 1981, Regents of the University of California.

NOTWITHSTANDING ANY OTHER WARRANTY HEREIN, ALL DOCUMENT FILES AND SOFTWARE OF THESE SUPPLIERS ARE PROVIDED "AS IS" WITH ALL FAULTS. CISCO AND THE ABOVE-MENTIONED SUPPLIERS DISCLAIM ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THOSE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT OR ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE.

IN NO EVENT SHALL CISCO OR ITS SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR LOSS OR DAMAGE TO DATA ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF CISCO OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

CCIP, CCSP, the Cisco Arrow logo, the Cisco *Powered* Network mark, Cisco Unity, Follow Me Browsing, FormShare, and StackWise are trademarks of Cisco Systems, Inc.; Changing the Way We Work, Live, Play, and Learn, and iQuick Study are service marks of Cisco Systems, Inc.; and Aironet, ASIST, BPX, Catalyst, CCDA, CCDP, CCIE, CCNA, CCNP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, the Cisco IOS logo, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Empowering the Internet Generation, Enterprise/Solver, EtherChannel, EtherSwitch, Fast Step, GigaStack, Internet Quotient, IOS, IP/TV, iQ Expertise, the iQ logo, iQ Net Readiness Scorecard, LightStream, MGX, MICA, the Networkers logo, Networking Academy, Network Registrar, *Packet*, PIX, Post-Routing, Pre-Routing, RateMUX, Registrar, ScriptShare, SlideCast, SMARTnet, StrataView Plus, Stratm, SwitchProbe, TeleRouter, The Fastest Way to Increase Your Internet Quotient, TransPath, and VCO are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0401R)

Release Note, Cisco MeetingPlace/Cisco MeetingTime 2001, Patch Release 4.3.1A
Copyright © 2006 Cisco Systems, Inc. All rights reserved.

Table of Contents

1. Overview	4
2. Naming conventions used in this document	4
3. Hardware Compatibility	4
4. Software Compatibility	4
4.1 Client & Backwards Compatibility	4
4.2 Workstation Clients (MeetingTime)	4
5. Upgrade Considerations	5
6. Impact to Existing Database	5
7. New Features.....	5
7.1 Automatic Multi-Server Meetings.....	5
7.2 Zero Port Meetings	5
7.3 System Manager Agents	6
8. Manageability Features	6
8.1 SNMP Enhancements.....	6
8.2 Configurable End Of Meeting Warnings	6
8.3 Help Desk Privileges for Attendants	6
8.4 Continuous Meetings Enhancements	6
8.5 Tracking Caller Details on Recording Playbacks	6
9. Disaster Recovery Features.....	7
9.1 Import Meetings.....	7
10. M3 Conversion Support -- Build 4.3.0T and 4.3.1A.....	7
Appendix A. MeetingPlace 4.3.....	7
A.1 Bugs Fixes in MeetingPlace, Version. 4.3.0	7
A.2 Bugs Fixes in MeetingPlace, Version. 4.3.0(T)	8
A.3 Bugs Fixes in MeetingPlace, Version. 4.3.1(A)	10
A.4 Known Issues in MeetingPlace Version 4.3.0	12
Appendix B. MeetingTime Version 4.3.0	12
B.1 Bugs Fixes in MeetingTime, Version 4.3.0	12
B.2 Known Issues in MeetingTime Version 4.3.0	12
Appendix C. Documentation Errata	13
C.1 Addition to Managing Capacity.....	13
C.2 Scheduling Meetings for Users in Different Time Zones	13
C.3 Protocols Not Supported	13

1. Overview

This document describes the new features, enhancements, and issues pertaining to Cisco MeetingTime and Cisco MeetingPlace 2001, Release 4.3. There are three new features, five manageability features and one disaster recovery feature in this release. In addition release 4.3.0 version T, and patch release 4.3.1a include a number of fixes.

This document is intended to be used when upgrading from Release 4.0.0 or higher to Cisco MeetingPlace 2001, Release 4.3.

Important: For the most current version of this document, visit the MeetingPlace Customer Support Reference Center.

2. Naming conventions used in this document

Throughout the remainder of this document, we refer to Cisco MeetingServer as “MeetingServer” or “MeetingPlace.” We refer to Cisco MeetingPlace MeetingTime as “MeetingTime.”

3. Hardware Compatibility

Release 4.3 is incompatible with EISA based systems and is therefore not supported. This includes any networked system that has EISA based conference servers in the network.

The minimal hardware requirements for upgrading a system to Release 4.3 are:

Standalone PCI System	64MB
Network PCI System	64MB
Hard Disk	2GB

4. Software Compatibility

In order to ensure license compatibility between the server and the gateway, please be sure to upgrade the server first, followed by the gateway.

4.1 Client & Backwards Compatibility

Meeting Place	Meeting Time	Web	Email	Outlook	Exchange	Notes	Directory Services	IP
4.3	4.3.x 4.2.x 4.1.x	4.2.7.x 4.2.5.x	4.2.1.x 4.2.0.x	4.2.5.x 4.1.3.x	4.1.3.21	4.2.7.x 4.1.3.x	4.2.7.x 4.1.3.x	4.2.7.x

4.2 Workstation Clients (MeetingTime)

- The minimum system requirements to run MeetingTime from an IBM-compatible computer are as follows:
 - 16 MB RAM (24 MB for Windows NT)
 - Windows 95, Windows 98, or Windows NT 3.51 or later and Windows 2000.
- System Managers are required to upgrade to MeetingTime 2001, Release 4.3.0
- NEW** in MeetingTime 2001, Release 4.3.0: “In Session” tab will only shows meeting IDs and meeting names in the initial list of in session meetings. The scheduler’s name is shown when a meeting is

selected or when a new meeting comes in session. This feature allows MeetingTime to display in-session meetings significantly faster. To disable this feature, registry setting HKEY_CURRENT_USER\Software\Latitude\MeetingTime\settings\ShowInSessionSchedNames must be changed from 0 to 1. If this registry setting does not exist, MeetingTime behaves as if ShowInSessionSchedNames is set to 0.

5. Upgrade Considerations

MeetingPlace 4.3.0 is NOT supported on EISA hardware configurations. Contact your sales representative for upgrade details.

MeetingPlace 2001 release 4.3 is upgradeable from the following releases:

Upgrading to Release 4.3.0 is recommended for all previous release 4 MeetingPlace, including:

- 4.0.x
- 4.1.x
- 4.2.x

Note: Pre-4.0 upgrades directly to 4.3 are NOT supported.

6. Impact to Existing Database

There are changes in the database. However, these changes do not affect end users.

7. New Features

This section provides a high-level description of the new features in MeetingPlace 2001, Release 4.3.0. For more detailed information refer to the MeetingPlace System Manager's Guide.

7.1 Automatic Multi-Server Meetings

Automatic Multi-Server Meetings provide the user with server transparent conferences. The server hosting the conference is transparent to the user. Users can join any conference in the network system from any server.

Limitations and known issues with this release of Automatic Multi-Server Meetings:

- Automatic multi-server meetings are limited to 3 different sites (one original meeting and two automatic multi-servers meetings).
- Meeting ID's should be limited to 5 characters or less. The system truncates entries longer than 6 characters. Truncation of the last digits could potentially result in duplication of an existing meeting ID, and the possibility of callers joining the wrong meeting.
- Users should avoid trying to join a meeting during the last two minutes of the scheduled meeting and while using a different port (telephone number). When calling from a different port, the time required to connect may take longer than the remaining time in the meeting, and the user will join a meeting that has ended.

7.2 Zero Port Meetings

Release 4.3.0 Zero Port Meetings provide the user with the ability to schedule Data Conferences independent of voice conferences.

Limitations and known issues with the current release of Zero Port Meetings:

- This feature is available in MeetingTime 4.3 and later
- It is also available in MPWeb version 4.2.0.52 and later.
- The web conference will be extended for a maximum of 24 hours if there are two or more participants in the conference. This helps to free up bandwidth when participants forget to close the web conference session.

- If joining a zero port (or 1-port) meeting from MPWeb, the system will try to use NetMeeting by default. To avoid this from happening, NumberForBigMtg registry setting must be changed to 0. It'll use WebShare instead. Here's how to change:
 - Run regedit
 - Go to HKEY_LOCAL_MACHINE\SOFTWARE\Latitude\MeetingPlace Web Conferencing\MPAgent, change the value of NumberForBigMtg to 0x0

7.3 System Manager Agents

This includes no show recurring meetings and recurring meeting ending notifications. When there are a number of consecutive no show meetings, the system will send out a notification to remind the scheduler. Similarly, when a recurring meeting chain is ending, the meeting organizer will receive a notification to take proper action.

Note: These new notifications require the 4.2.1.x versions (or above) of MeetingPlace for Outlook, Notes and Email Gateways. Notification will not be sent until those versions are available and installed.

8. Manageability Features

This section provides a high-level description of the manageability features in MeetingPlace 2001, Release 4.3.0. For more detailed information refer to the MeetingPlace System Manager's Guide

8.1 SNMP Enhancements

This release of software (4.3.0) improves remote management capabilities by providing traps for T1 (or E1) line down and GWSim alarms.

Note:

Since the traps are generic to network management software, customization has to be done to get the right trap message. Here is how it can be done on HPOpenView:

- Go to Event Configure, choose latitudeMOSEServerEventsV2, double click T1Down (and GWSimAlarm), choose Event Message tab to change the Event Log Message.
- Also, Severity can be changed. Make sure "Log and display in category" is selected.
- There would be alarm that used to result in a generic trap that will no longer result in a trap.

8.2 Configurable End Of Meeting Warnings

This enhancement allows schedulers to individually configure their meeting settings.

8.3 Help Desk Privileges for Attendants

Attendants can be given more or fewer privileges than in earlier versions of MeetingPlace. New privileges for attendants include create, delete and lock or unlock profiles. Attendants can also run reports, capacity management reports, view system alarms and end meetings. With this release, system managers have the ability to prevent attendants from ending meetings.

Note:

System will ignore registry settings for Attendants when upgraded from 4.2 to 4.3

8.4 Continuous Meetings Enhancements

This feature allows the system to have up to 1000 continuous meetings at any given time, but Continuous Meetings no longer supports future meetings. All Continuous Meetings must start immediately.

8.5 Tracking Caller Details on Recording Playbacks

This feature provides better tracking of caller details on recording playbacks for billing purposes.

9. Disaster Recovery Features

This section provides a high-level description of the new disaster recovery features in MeetingPlace 2001, Release 4.3.0. For more detailed information refer to the MeetingPlace System Manager's Guide.

9.1 Import Meetings

This feature allows meetings to be imported from one server to another for site disaster recovery purposes.

Notes:

Import meeting feature only works for reports generated by MeetingTime 4.2.x.

10. M3 Conversion Support -- Build 4.3.0T and 4.3.1A

Release 4.3.0T and 4.3.1A provide migration supports for PCI systems to the M3 5.0.0 platforms.

Appendix A. MeetingPlace 4.3

Note: This release includes all fixes beyond MeetingPlace 2000.2 - 4.2.0

A.1 Bugs Fixes in MeetingPlace, Version. 4.3.0

CR12179 – MP server crashed. This was seen on a system with a large data conferencing load. If a large number of participants entered the conference within a small time increment, the conference scheduler would run out of stack space and crash.

CR12969 – Problems accessing meeting records where the scheduler had been deleted. The problem occurred when users tried to access the details of a meeting from the "Schedule" tab of MeetingTime after the reschedule after deleting the scheduler. The result was that the user got an error dialog containing two 9218 errors and then the meeting details were never displayed.

CR13099 Scheduling/Rescheduling anomaly/Recurring meetings
Schedule a recurring meeting with invitees from Meeting Time. Go to the Participants tab and click on <Status...> button. It shows only one participant whom Notification was sent, and it is a scheduler. All other participants are not getting Notification.

CR13122 -- Japanese prompt broke in a networked Single Number Access system. In a normal multi-language system, the Japanese voice prompt option is given at the end of the intro. In one case the voice option was moved to the front of the intro. The problem arises when a user dials into CS1 and his meeting is on CS2. When the call is transfer to CS2, the desire behavior is to have the user automatically drop into his meeting. However, in this case, after the user is transferred to CS2, MeetingPlace will prompt the user to choose the appropriate language and then the meetingID again.

CR13153 -- Display Problem with outdial and SNA Translation in the cptrace
Sometimes a control character was displayed in the trace confusing the S#A call translation
The phone number in Cptrace sometimes displayed some appended control characters such as ^A. This confused the system when trying to do a server out dial based on the translation table setting.

CR13178 -- Conference server using E1s with dpnss signaling did not answer calls. However, out dials from the activity command did work and prompts could be heard.

CR13127 – The system displayed alarm error message. "Alarm: Failed to open DB; ex=110003, & Failed to log into NS DBS; erc= 0x97"

CR13138 – On Japanese language configured Mini-web 4.2.x, the “Welcome to MeetingPlace” prompt was played in English, instead of Japanese.

CR13139 -- Team Outdial in Japanese VUI gave an “unrecorded prompts” error message. When out dialing to a team, the system had problems decoding Japanese character set.

CR13140 -- Cannot record an immediate meeting scheduled via the VUI on Server Release 413g
If an immediate meeting was scheduled via the phone, the recording was not turned on from the phone using the #61 sequences.

CR13270 -- Purge MeetingNote Date changed
When a meeting was updated after the "Purge MeetingNote date", the meeting note purge date was changed according to the "Days until meeting starts purged."

CR13273 – The system gave an alarm after an analog server upgrade from 4.1.2a to 4.2.0n
Standalone server using ATI cards (analog system) on a PCI system was upgraded from 4.1.2a to 4.2.0n.
After server was restarted, a major alarm occurs:
67074) MAJ 0b001b 3 May 10 16:18 May 10 16:18 0 SW MODULE=3
Cannot open DTI device, id = 0, errno = 2

CR13464 – “Too many languages loaded” message received when trying to upgrade languages
While trying to UK Prompts, the system gave error message: "Too many languages loaded." This is also possible in using other languages.

A.2 Bugs Fixes in MeetingPlace, Version. 4.3.0(T)

CR13874 -- If there are no public meetings in attendable tab, none of the private meetings will show. However, if there is public attendable meeting which starts later than any private meetings, then those private meetings will show in the tab. Any private meeting to be started later will not show.

CR13932 -- Continuous type meetings are displayed for guests
This ONLY applies to Continuous type meetings. If you type the meeting ID, you will see the meeting even if it is marked "Display Meeting to Everyone = No".

CR14030 -- Insufficient Disk Space while running the update. The problem is the cm_alt.log file grew too large over time. A system restart SHOULD have cleared the problem by pruning the file. However, in this case that didn't work

CR14031 -- Shutdown failure; infinite loop in WS

CR14221 -- WSAPI logout by server-side clients causes MAJOR alarm even when successful. Fixed wsapi.cc to only alarm if logout fails.

CR14390 (CR14393) -- MPNotify service will work until the Meeting Place for Outlook service restarts. When that occurs the MPNotify service tries to log of the POSERVER, but receives an error - 09/13 11:46:39 MPNotify Information:Warning - Unable to quit PO thread so it will be terminated. Being that the service cannot log off properly it also receives an error when it tries to log back in - 09/13 11:47:13 MPNotify Information:CMCLogon failed 09/13 11:47:13 MPNotify Error::[18438]. Here is the viewexlog error - 09/13 10:48:06 WARN 0xf004e 0/18, "posession.cc", 805 (0x3ba0f128, 0, 0, 0)
(AddNewClientDir)Too many clients logged in, ID=3ba0f128,

CR14429 -- Possible memory leak in 4.3.0.{R,S}. When running CLI command received “Out of Free Memory” error.

CR14431 -- VP Does not Respond to Scheduling Requests. The user will not be able to schedule meetings.

Tight loop in VUI, due to input of TTB. Unclear on how this character gets in, but it takes the VP down to a crawl and makes it basically unusable.

CR14587 -- Guest cannot access MeetingNotes if mtg was scheduled "Ask for profile pwd =Yes"

CR14676 -- Raima error -905 sw module=5. The side effect of this notifications are not going out from vp1 and people are getting the following error "12397 error inviting caller to the meeting" and "151 internal error" when scheduling a meeting on vp1

CR14771 -- MP server did not log all the participant conference time. While the server notice that if only one participant is staying in a meeting and tries to abort the conference, the server should log the last participant's meeting time. However, if the participant is not the first participant of the whole meeting, the system does not log the time at all.

CR14815 -- 4.2.1a NS restart due to module 5. Prior to that, there were a lot of getRequest and LogOutstandingRequest from module 5.

CR14872 -- Duplicate Meeting IDs allowed on VP1 and VP2
This problem happened only in NS because NS did not check the DID check if DID did not get changed on rescheduling the conference.

CR14951 -- Possible inability to perform adhoc recording on NS.

CR15052 -- Conference Server 4 keeps restarting
SIWATCH -- infinite loop in cm_alt.log
Thu Dec 20 10:28:12 2001 MAJOR ERROR: code = 0x70032 (0, 0, 0, 0) module=2, tid=65,
file="siwatch.cc", line=391

CR15232 -- 4.3 UK prompt does not work on a UK NS system
4.3 UK prompts was loaded on a UK 4.3.0r Network System. When the system is set to play UK prompts, users hear dead air when trying to dial into the system.

CR15454 -- No voice-warning "Muted" if you mute yourself using menu from the Meeting Room

CR15549 -- Reschedule recurring meetings causing CS restart
CS restart when someone using MT to reschedule a recurring meeting. - The user changed the length of the schedule.

CR15576 -- Browser hangs when searching for a meeting without entering a meeting ID.

CR15754 -- resource leak in various command line utilities. "cptester -a" only shows 12 ports sometime although the system has 120 ports. This is happening intermittently on multiple vps.
Run them enough and you run out of system resources. For cptester, that means that the DB API call to get the number of ports fails and we fall back to a default of 12. Restarting frees up all of those resources

CR15870 -- VUI stops responding after you exit the meeting room
Join Web and Voice Conference.
Use VUI interface to move to breakout session.
Exit the Meeting Room but continue to remain on Voice Conf.
Press # on your phone.
**Expected: to hear prompts.
**Actual: no respond and after a while you will be disconnected.

A.3 Bugs Fixes in MeetingPlace, Version. 4.3.1(A)

- CR15454 -- No voice-warning "Muted" if you mute yourself using MeetingRoom menu.
- CR15957 -- CS allow meetings to be scheduled even though server is at maximum capacity. Caused by reservations were not being saved properly when importing/copying conferences down from NS.
- CR16358 -- Demoted Minor Alarm 0xa003a (ReadNextIndex)Next Index still valid, to a Warning because it is not service affecting.
- CR16525 -- "Minor alarms ""0x900e4 (PlaceCallResp)Entry is free="" downgraded to a warning"
- CR16531 -- VUI core dump and restarted 4.3.0r Standalone server
- CR16589 -- Mtg ID conflict lists a bunch of wrong conflict times for a single mtg
- CR16623 -- Profile In Use check not done if profile doesn't use password. Symptom: when a users logs into the system and another users uses the same profile (that doesn't use password) to log into the system, the system should respond with a "Your Profile is currently in use" message, but instead it just disconnects the second user. This resulted in an inconsistency where the MP Server still thinks the second user is in the meeting. So when subsequent users call in to the same port that the second user was disconnected from, they are put directly in the meeting. They can hear the meeting, but the meeting cannot hear them.
- CR16810 -- Incorrect meeting statistics, continuous meetings statistic not saved
- CR16832 -- Port are stuck after an MP2MP call, and the alarm and cptrace match and cptrace has a Debug! statement
- ```
04/03 08:40:23.34 P 1 Debug! RS 3 FuncCode 13 Data 255 Digits 5
 Frame:B0611
2496088) MIN 030112 3 Apr 3 08:40 Apr 3 08:40 2 SW MODULE=8
 Port 1 possibly recd 5 spurious digits in State 19 FuncCd 13
```
- CR16854 -- Cannot telnet into a system because all telnet session is in used. System fails to kill off looping foreground processes
- CR17027 -- A cpserver core dump was not generated as expected.
- CR17095 -- Scheduling via the VUI causes the end of mtg warning and mtg extension prompts not to play at all
- CR17192 -- Alarm 0x2005d "Act conf. Allocation failed. Err = 12", User get "meeting id not recognize" when trying to attend meetings and scheduling through MeetingTime or web result in "internal error".
- CR17197 -- MeetingTime Speaking Ability settings in Lecture Style meeting not saved
- CR17267 -- ConfSchd failed and system restart on a large Q&A Meeting
- CR17323 -- The POSERVER purge function is not working properly, causing mailbox to become full and notification not being sent.
- CR17553 -- MeetingTime slowness: need fix for Nagle Deadlock condition
- CR17747 -- Meetings did not propagate to cs after sys disk swap on cs 4.3.0r

- CR17775 -- Users with no speaking ability are transfer to "main room" for lecture style meeting after 4 minutes if they are place into the waiting room by the operator.
- CR17958 -- VPs restart when in continuous service mode
- CR18096 -- Put Nagle fix in SIM to address MeetingTime Slowness
- CR18132 -- "Restarting due to software module failure, module = 5"  
GetAvailableConfTimes causes VP ConfSchd crash
- CR18438 -- Communication issues causes NS and CS to restart multiple time
- CR18516 -- Some meetings are not recognize when dial into a server not hosting the meeting using Single Number Access
- CR18681 -- Cannot schedule a meeting between 3:00 pm to 4:00 pm PST on 12/31/2001
- CR18685 -- VP restart due to infinite loop: 09/16 17:21:26 MAJ 0x70032 Infinite loop detected (no idle time for a minute)
- CR18792 -- Network Server restarted after cs-db module failure: 09/23 18:57:11 MAJ 0x70041  
Restarting due to software module failure, module = 5.
- CR18801 -- Alarm outdial timeout seems to hang all available ports resulting in an outage.
- CR18869 -- If you unlock a meeting from MT, the meeting is unlocked but the people in the Waiting Room are not brought into the meeting.
- CR18996 -- A past mtg is deleted via Outlook, therefore missing from the RMD report. A user should not be able to delete pass meeting
- CR19000 -- VUI core dump and the VP restarted with this warning:  
09/19 08:08:57 WARN 0x300b9 1/8, ""vuiprompt.cc"", 1478 (0x97, 0xfffffe4, 0x23, 0x20)  
Trying to play a letter that is not known. Err = 151, Ltr = -28 nD = 35, 32
- CR19074 -- Support Voice and Data Playback in the server
- CR19189 -- "Outdial to operator gets ""Failed timer AddRequest"" 0x900fc minor alarms"
- CR19296 -- Query Start Times - fails if recording meeting and ports > 24
- CR19411 -- If "Max ports per meeting" is set to a number larger then the number of ports available for a Conference server, it is possible to schedule a large meeting exceeding the number of ports available.
- CR19474 -- Delete All recording and attachments by VUI still leaves Agenda and Comments in MT and Web
- CR19512 -- Possible stuck port during multi-server meeting
- CR19638 -- If the meeting scheduled in Asia timezone has different date as MeetingPlace server time zone date, the user can not find the meeting via phone
- CR19674 -- A recording that should be access by profile user only can be access by bogus ID with a specific password

CR19803 -- Cannot delete meeting recording from VUI after an attempt is made to delete the recording while someone is listening to the recording.

CR19853 -- "This breakout session is now locked" get played twice

## ***A.4 Known Issues in MeetingPlace Version 4.3.0***

### **CR12985 – System outdials participants more than the “# of retry”**

In a continuous meeting when initiating an outdial to a team from MeetingTime, the system outdials the team members for about 9 minutes if the user does not pick up. This also occurred in a regular meeting.

### **CR13987 --- Meeting won't allow voice conferencing if two people in a data conference are not sharing any data.**

By default the server extends conferences upon detecting that client or voice sessions are connected. However, if the session is an extended Data Conference without any voice participating, and the users in the session are not sharing anything, the new voice participants that try to join the conference will be blocked from joining. The new user will be erroneously notified that the meeting was over, but when in fact the meeting is still going on. To prevent this anomaly, share data while in Data Conference.

## **Appendix B. MeetingTime Version 4.3.0**

### ***B.1 Bugs Fixes in MeetingTime, Version 4.3.0***

CR11029 The old DataBeam Data Conferencing is no longer supported, so all the 'End Point Software' attribute in the MeetingTime tabs are removed.

CR11289 Locked Profile list truncated

The list of locked profiles in MeetingTime 99.2 [v4.1.3.7] is truncated after 20 profiles. If there are more than 20 locked profiles, you cannot view any more than 20 until you clear the first 20 from the list. The new implementation now allows viewing all of the locked profiles.

CR11391 Speed up the initial display of meetings on MT's In Session tab by not getting the scheduler's name for each meeting in the list box until that meeting is clicked on. Also added a registry setting option that when selected, set to a 1, will prevent the In Session tab from initially listing meetings. The user can then select a specific server or all servers to be displayed. Note that this only affects networked systems.

CR12070 MeetingTime crashes after closing Port Utilization Report

A Dr Watson crash was received. This was only seen on gateway machines

CR12119 Hitting OK when viewing a locked profile would unlock it. The new implementation clears the field and requires that the user manually select to unlock, followed by a confirmation dialog.

CR12245 If a user's profile did not have 'scheduling home server' set, the system would fail to roll over the meeting scheduling to another server.

CR13503 MeetingTime would crash if there were more than 128 participants shown in the in-session tab (including the voice and Data Conferencing participants).

### ***B.2 Known Issues in MeetingTime Version 4.3.0***

#### **CR11678 -- Profile imports should check the password last changed field**

When importing a user profile using .csv file types, MeetingTime doesn't give out error message when the password last changed field is set to later than 01/01/30, which is the upper limit of the date range.

#### **CR13166 – Fields on “Meeting Info” – “Date” popup behave erratically.**

Case 1): Using date format type m/d/yyyy, entering “5” for month, “3” for day, and 2002 for year, after clicking “OK,” the year is changed, i.e. 5/2/2002.

Case 2): Using date format m/d/yyyy, and if the day is equal to “1” or “2” and highlighted, then enter “0”, “3”, the date is changed to “13” or “23.”

### **CR13365 – Attachment with file name equal to or greater than 235 characters in length will crash MeetingTime**

Use smaller size file names.

## **Appendix C. Documentation Errata**

This section contains new or changed information in the Cisco MeetingPlace Audio Server 5.2 documentation.

### **C.1 Addition to Managing Capacity**

The following text should be in addition to the “Managing Capacity” section on page 4-16 of the *MeetingPlace 2001 System Manager’s Guide*.

The Cisco MeetingPlace capacity management tools help you evaluate trends in meeting port usage. The reports are based on summary Cisco MeetingPlace data and are appropriate for usage trending rather than precise usage reporting.

The effects of using summary Cisco MeetingPlace data degrades the precision of the Capacity Management reports. The following factors affect the graphical calculations.

- **Flat attendance assumption.** Flat attendance is a simplification that assumes all reported ports join at the very start of the meeting and remain to the very end of the meeting. Flat attendance does not accommodate for attendees joining late or leaving early.
- **Auto-extended port rescheduling.** Auto-extended port rescheduling affects the graphical scheduled port usage on the Port Utilization graph. When a meeting runs long, Cisco MeetingPlace automatically extends the meeting length and modifies the requested number of ports. At the time of extension, Cisco MeetingPlace reschedules the port allocation based upon the current active number of ports, regardless of the original requested number of ports.

For example, a meeting organizer initially schedules a meeting for ten ports, but only eight people show up. When the meeting runs long, it is auto extended. The port reservation is reduced to eight ports instead of the original ten. Capacity management uses this last reported value for graphing the requested ports.

The combination of these two effects can produce significant deviations between the graphed Capacity Management charts and actual usage. For precise meeting statistics, we recommend that you generate a Cisco MeetingPlace report (see Chapter 5, “Reporting”).

### **C.2 Scheduling Meetings for Users in Different Time Zones**

When using the MeetingTime “Act As User” form to schedule a meeting that includes users who are in different time zones, meeting schedulers must adjust the meeting start time within MeetingTime for those users. (Otherwise, the meeting scheduler’s time zone is assumed.)

### **C.3 Protocols Not Supported**

**NEW** The following protocols are not supported: MFC R2, FETEX 150, QSIG.