

PB457099

## CiscoWorks Voice Manager 3.1

### Product Overview

CiscoWorks Voice Manager 3.1 is client/server, Web-based software that provides enhanced capabilities to configure and provision voice ports, create and modify dial plans, and collect call history data on voice-enabled Cisco® routers for voice-over-IP (VoIP), voice-over-Frame Relay (VoFR), and voice-over-ATM (VoATM) network deployments. Table 1 lists the primary features of CiscoWorks Voice Manager.

**Table 1.** CiscoWorks Voice Manager 3.1 Features

Feature	Description
<b>Voice port configuration</b>	Manage a variety of port configurations on voice-enabled Cisco IOS® Software devices, including Foreign Exchange Office (FXO), Foreign Exchange Station (FXS), receive & transmit (E&M), and ISDN port configurations.
<b>Dial plan generation and management</b>	Create and manage local and network dial plans for basic telephone service on Cisco IOS voice gateways for VoIP (H.323 and Session Initiation Protocol [SIP]), VoFR, and VoATM networks.
<b>Gatekeeper management</b>	Create local and remote zones for VoIP gatekeepers and directory gatekeepers; monitor and configure gatekeeper parameters such as bandwidth.
<b>Support for multiple capabilities</b>	Manage devices that have gateway, Cisco Unified Communications Manager Express, and Survivable Remote Site Telephony (SRST) capabilities on router platforms that support these capabilities.
<b>SIP User Agent configuration</b>	Configure SIP User Agent parameters such as the server interface type and maximum number of hops.
<b>Call history data collection and monitoring</b>	Retrieve detailed call history and resource usage data and export it to external reporting packages. Monitor gateway status and resource utilization. Monitor active calls on gateways and view details including call duration, state, and incoming and outgoing call leg addresses.
<b>Network partitioning</b>	Logically partition large networks to manage complex networking environments in a flexible and efficient manner.
<b>Distributed architecture</b>	Use multiple CiscoWorks Voice Manager systems to manage one or more large voice networks in a distributed manner. Display a unified view of the entire voice network deployment from any system.
<b>Application access security</b>	Control access to tasks based on user roles.

New features in CiscoWorks Voice Manager 3.1 include:

- Support for the latest Cisco AS5350XM and Cisco AS5400XM voice gateways
- Support for the latest Cisco IOS Software release on relevant CiscoWorks Voice Manager 3.0 supported devices

### Upgrade Paths

Customers currently using CiscoWorks Voice Manager 2.3 and 3.0 are encouraged to update their software to CiscoWorks Voice Manager 3.1.

## Availability

CiscoWorks Voice Manager 3.1 begins shipping on March 10, 2008. Customers can order these new products through normal Cisco sales channels starting February 29, 2008.

CiscoWorks Voice Manager contains encryption technologies controlled by the U.S. government that are restricted for some types of U.S. exports. Users who want to download the software will be prompted to apply for permission to access the encrypted files. Table 2 provides ordering information for CiscoWorks Voice Manager 3.1.

## Ordering Information

**Table 2.** Ordering Information

Product Name	Part Number
CiscoWorks Voice Manager 3.1, Restricted, for small deployments (up to 500 voice ports)	CWVM-3.1-R-K9
CiscoWorks Voice Manager 3.1, Unrestricted	CWVM-3.1-UR-K9
Upgrade from CiscoWorks Voice Manager 2.3 and 3.0 to the 3.1 Restricted version	CWVM-3.1-RUP-K9
Upgrade from CiscoWorks Voice Manager 2.3, 3.0 and 3.1 Restricted to the 3.1 Unrestricted version	CWVM-3.1-URUP-K9

## For More Information

For more information about CiscoWorks Voice Manager, please visit <http://www.cisco.com/go/cvm>, contact your local account representative, or send e-mail to the Cisco product marketing group at [ask-ciscoworks-ipcom@cisco.com](mailto:ask-ciscoworks-ipcom@cisco.com).



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