

# Cisco Unified Provisioning Manager 1.1

## Product Overview

Cisco® Unified Provisioning Manager provides a reliable and scalable Web-based solution for managing a company's crucial next-generation communications services. Cisco Unified Provisioning Manager 1.1 manages unified communications services in an integrated IP telephony, voicemail, and messaging environment that includes Cisco Unified Communications Manager (formerly known as Cisco Unified CallManager), Cisco Unified Communications Manager Express (formerly known as Cisco Unified CallManager Express), Cisco Unity®, Cisco Unity Express, and Cisco Unity Connection systems. Cisco Unified Provisioning Manager 1.1 provides support for provisioning Cisco Unified Mobility, which is now integrated into Cisco Unified Communications Manager 6.0, and the Cisco Unified Communications Manager side of Presence provisioning, including client provisioning for Cisco Unified Personal Communicator.

Cisco Unified Provisioning Manager 1.1 manages the following Cisco products:

- Cisco Unified Communications Manager
- Cisco Unity
- Cisco Unified Communications Manager Express
- Cisco Unity Express
- Cisco Unity Connection

Features in Cisco Unified Provisioning Manager 1.1 include:

- Single view of a subscriber and the subscriber's services
- Simplified management of subscribers, services, and Cisco Unified resources for day 1 and day 2 management tasks
- Single Web-based provisioning interface to Cisco Unified systems
- Domain-level delegation of day 2 subscriber changes
- Prebuilt configurations of subscriber products
- Tracking and reporting on subscriber assets
- Management of line numbers, phone sets (including Cisco IP Communicator), subscribers, and related unified messaging components
- Definition and enforcement of configurable business policies for processing of subscriber requests
- Helpdesk assistance or end-subscriber self-care
- Wizards that simplify the request interface
- Automated interaction with Cisco Unified Communications Manager, Cisco Unity, Cisco Unified Communications Manager Express, Cisco Unity Express, and Cisco Unity Connection for subscriber, phone, and line creations, modifications, or deletions

- Consolidated view and management of multiple Cisco Unified Communications Manager, Cisco Unity, Cisco Unified Communications Manager Express, Cisco Unity Express, and Cisco Unity Connection systems
- Autopopulation and ongoing synchronization of data from Cisco Unified Communications Manager, Cisco Unity, Cisco Unified Communications Manager Express, Cisco Unity Express, and Cisco Unity Connection for both system configuration and subscriber information
- Template-based provisioning of Infrastructure configuration components within Cisco Unified Communications Manager, Cisco Unified Communications Manager Express, and Cisco Unity Express
- Batch order processing for any add, change, or delete supported manually

### Pricing and Availability

Cisco Unified Provisioning Manager 1.1 will begin shipping on July 13, 2007. Customers can order these new products through normal Cisco sales channels as of March 31, 2007

### Ordering Information

To place an order, visit the Cisco Ordering Homepage. To download software, visit the Cisco Software Center. Table 1 shows ordering information for Cisco Unified Provisioning Manager 1.1.

**Table 1.** Ordering Information

Product Name	Part Number
Cisco Unified Provisioning Manager 1.1 (maximum of 1000 phones)	CUPM-1.1-1K-K9
Cisco Unified Provisioning Manager 1.1 (maximum of 2000 phones)	CUPM-1.1-2K-K9
Cisco Unified Provisioning Manager 1.1 (maximum of 5000 phones)	CUPM-1.1-5K-K9
Cisco Unified Provisioning Manager 1.1 (maximum of 10,000 phones)	CUPM-1.1-10K-K9
Cisco Unified Provisioning Manager 1.1 (maximum of 20,000 phones)	CUPM-1.1-20K-K9
Cisco Unified Provisioning Manager 1.1 (maximum of 30,000 phones)	CUPM-1.1-30K-K9
Cisco Unified Provisioning Manager 1.1 1000-phone license	CUPM-1.1-1KLIC
Cisco Unified Provisioning Manager 1.1 2000-phone license	CUPM-1.1-2KLIC
Cisco Unified Provisioning Manager 1.1 5000-phone license	CUPM-1.1-5KLIC
Cisco Unified Provisioning Manager 1.1 10,000-phone license	CUPM-1.1-10KLIC

## For More Information

For more information about Cisco Unified Provisioning Manager 1.1, please visit <http://www.cisco.com/go/cupm>, contact your local account representative, or send an e-mail to the Cisco product marketing group at [ask-ipc-management@cisco.com](mailto:ask-ipc-management@cisco.com).



**Americas Headquarters**  
Cisco Systems, Inc.  
170 West Tasman Drive  
San Jose, CA 95134-1706  
USA  
[www.cisco.com](http://www.cisco.com)  
Tel: 408 526-4000  
800 553-NETS (6387)  
Fax: 408 527-0883

**Asia Pacific Headquarters**  
Cisco Systems (USA) Pte. Ltd.  
168 Robinson Road  
#28-01 Capital Tower  
Singapore 068912  
[www.cisco.com](http://www.cisco.com)  
Tel: +65 6317 7777  
Fax: +65 6317 7799

**Europe Headquarters**  
Cisco Systems International BV  
Haarlerbergpark  
Haarlerbergweg 13-19  
1101 CH Amsterdam  
The Netherlands  
[www-europe.cisco.com](http://www-europe.cisco.com)  
Tel: +31 0 800 020 0791  
Fax: +31 0 20 357 1100

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

©2007 Cisco Systems, Inc. All rights reserved. CCVP, the Cisco logo, and Welcome to the Human Network are trademarks of Cisco Systems, Inc.; Changing the Way We Work, Live, Play, and Learn is a service mark of Cisco Systems, Inc.; and Access Registrar, Aironet, BPX, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, CCSP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Enterprise/Solver, EtherChannel, EtherFast, EtherSwitch, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, IP/TV, IQ Expertise, the iQ logo, iQ Net Readiness Scorecard, iQuick Study, LightStream, Linksys, MeetingPlace, MGX, Networkers, Networking Academy, Network Registrar, PIX, ProConnect, ScriptShare, SMARTnet, StackWise, The Fastest Way to Increase Your Internet Quotient, and TransPath are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0710R)